

# Daniel Naval

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## **OBJECTIVE**

To gain employment as a Software Developer in a progressive organization that would allow me to utilize my diverse background in Information Technology.

## **SUMMARY**

- An IT professional with 10 years of experience in Software development, skilled in code creation, and fluent in multiple languages.
- Expert in creating, designing, and managing websites or web-based applications.
- Robust database knowledge.
- Possess outstanding communication and interpersonal skills, coupled with a strong passion for research and a desire to master new concepts

## **TECHNICAL SKILLS**

**Programming Language:** HTML/CSS, JavaScript, PHP, Python, SQL, C, C++, Asp.Net

**Database:** SQL Server (SSIS and SSRS), MySQL, Oracle, PostgreSQL, ETL, Power BI

**Operating System:** Windows, Linux

**Linux/ UNIX Skills:** Shell Scripting, Apache, Nginx, LAMP or LEMP

**Content Management System:** WordPress, Drupal, SharePoint (2016 and 365)

**Frameworks:** Laravel (PHP), Flask (Python), Vue.Js (JavaScript), (ERP) Odoo, (CRM)

Microsoft Dynamics

**Automate application development:** Docker, Kubernetes (Beginner), RESTful API

**Hard Skills:** Scripting Language, GitHub, Network Protocols, GCP, AWS

**Soft Skills:** Ability to Multitask, Open-Minded, Problem Solving, Coaching Skills, Self Starter

## **PROFESSIONAL EXPERIENCE**

### **Software Developer**

**Feb 2025- Present**

Flight Insight Inc

- Writing code and developing software solutions.
- Working with databases.
- Maintaining and enhancing company systems, which may include Google Cloud Platform (GCP), Amazon Web Services (AWS), Microsoft 365, and other technologies as required.
- Supporting the Company's service-based Software-as-a-Service (SAAS) solutions for clients.
- Engaging in Research and Development in new technologies

### **Application Developer**

**May 2018- Nov 2024**

Deltec Bank and Trust

- Worked alongside a team of 4 developers on various web projects, ranging from small to large-scale.
- In charge to troubleshoot & support application (Java, ASP. Net, PHP and Python) problems, ensure the appropriate resources are engaged in resolution and follow up on incidents to increase efficiency by 10%.
- Designed, developed, implemented, and maintained web applications for employees using PHP (Laravel) or Python (Flask) HTML/CSS, and JavaScript, increasing user satisfaction by 20%.
- Created Python scripts to import and export data, reducing data transfer time by 34%.
- Convert application to docker version to be hosted on GCP or AWS environment. Allow automation of processes and increase efficiency to 30%.
- Wrote SQL statements and stored procedures for SSRS reports and created SSIS packages to automate report generation and increase reporting speed by 24%.

- Build an intranet with SharePoint that centralizes the specific information for the employees. Started with SP 2016 and moved to 365.
- Support all WordPress websites for the bank and other affiliate entities. Manage back-end, database and server integration.

**Sr. IT Application Analyst****Oct 2016- May 2018**

BTC

- Team Lead and/or Business Analyst assisting to translate the business requirements into a working solution.
- Accountable to communicate technical information, concepts, and solutions professionally.
- Manage patching and upgrades of the business billing system.
- Improve system performance by 15%.
- Resolved an average of 25+ daily IT support tickets, resulting in a 28% increase in end-user satisfaction.
- Write SQL queries to support various data strategies or solutions.

**Information System Engineer****Jan 2016- Oct 2016**

We Buy U Sell

- Implement and maintain the network infrastructure for the business
- Develop standards and processes to support their POS system effectively and efficiently
- Assist the company in their sales process like quote generation, delivery, and inventory management, which boosted sales by 19%.
- Develop websites and online stores with WordPress, increasing their sales by up to 40%.

**Application Engineer****Jul 2013- Mar 2015**

Digicel Haiti

- Application system support for 5+ existing applications.
- Perform user maintenance and application maintenance for assigned applications.
- Implement functional, technical, and performance testing to validate the operational stability of custom-built or vendor-created application systems.
- Collaborate with the IT team and stakeholders to create reliable application solutions.
- Build custom web applications for the business (PHP/MYSQL).

**EDUCATION****Masters of Science in Information Communication Technology**

2012

Université Picardie Jules Verne, Amiens, France

**Bachelor in Computer Science**

2010

Université Episcopale d'Haiti, Port-au-Prince, Haiti

**CERTIFICATIONS**

Google IT Automation with Python

2023

Zend Engineer Certified 2017-PHP

2021

**LANGUAGES**

English - Read, Write, and Speak

French – Read, Write, and Speak

Haitian Creole - Read, Write, and Speak